



HOUSE RULES

Welcome to Terra Park Phalaris!

Let us turn your stay in our camp into an unforgettable experience!

Below you can find some useful information.

During your stay in our camp, the reception is at your disposal from 0-24 h for all information and assistance.

We wish you a pleasant stay.

Terra Park

HOUSE RULES

Dear guests, to make your stay as pleasant as possible, we kindly ask you to adhere to the house rules of the camp.

CHECK IN AND CHECK OUT OF CAMP GUESTS

- Only registered guests can be accommodated in the camp.
- Check-in at the camp is done from 12:00 for guests on the camp site and pitches, and from 16:00 for guests in mobile homes and glamping tents.
- Check-out of guests from the camp is until 12:00 for guests on the camp site and pitches and until 10:00 for guests in mobile homes.
- Camp guests are asked to always carry the application form with them and to present it at the request of the camp staff.
- Entry by car is possible only from 07:00 to 23:00 with a ramp card that can only be used by the guest who received it when registering at the camp. Damage or loss of the same is charged.
- In case of staying in the camp for more than 2 hours, we charge for the stay at the entrance.
- You can calculate and pay for the services used on the day, but we recommend that you do so the day before to avoid waiting longer.

THE USE OF CAMPING SPACE

- Camping is allowed only in the area designated for camping.
- The camper is forbidden to arbitrarily change the camping place without the approval of the camp reception staff.
- The place for setting up camping equipment and accommodation of camper vehicles is determined by the camp reception staff depending on the available camping units.
- Washing machine tokens are available at reception.
- It is forbidden to park (shorter and longer) vehicles on the roads in the camp.
- It is forbidden to wash cars, change motor oils on vehicles, etc. in the camp.
- Before leaving the camp, the camper is obliged to arrange and restore the pitch on which he camped.

USE OF DEVICES AND EQUIPMENT

The use of electrical appliances (stoves, refrigerators, air conditioners, etc.) that are not standardized for use while camping is prohibited.

- Washing dishes and laundry is only allowed in designated areas.
- To connect or disconnect electricity on the pitches, contact the camp reception staff. The control of the correctness of the electrical installations is performed by the responsible employee of the camp. Defective electrical installations will be disconnected from the electrical network of the camp.
- Guests are not allowed to bring towels and bed linen as well as deck chairs from the mobile home / glamping unit to the beach.
- The control of the inventory of mobile homes and glamping units is performed on the day of your departure and any damage or disappearance of the inventory is subject to financial sanctions.

PERSONAL ITEMS STORAGE

- The camper is obliged to take care of his property and things in the camp.
- Guests in the mobile homes have a safe in the accommodation unit. Please leave the safe open when leaving the accommodation.
- If you find abandoned or forgotten items, please hand them in immediately to the reception staff.
- The camp does not take any responsibility for missing or damaged items owned by the camper, and for accidents or injuries in the camp that occur due to the personal negligence of the camper.

ENVIRONMENTAL PROTECTION IN THE CAMP

For solid waste, campers are required to use waste bins available to them at the campsite.

- It is forbidden to leave and dispose solid waste outside the provided containers.
- Campers are obliged to maintain order and cleanliness in the place where they camp.
- Campers are obliged to keep plantations and greenery in the camp safe.
- Guests are required to take care of the cleanliness of the space they use. Leave used spaces in sanitary blocks the way you would like to find them.

- It is strictly forbidden to drive nails into trees or damage them, take pebbles from the beach, fence the area where you live or any construction work in the area.

PUBLIC ORDER AND QUIET-TIME IN THE CAMP

Campers are obliged to respect public order and quiet-time in the camp.

- Setting up tents and awnings is allowed from 07:00 to 22:00.
- Please do not make noise that may disturb other guests, including the use of radios, televisions, and musical instruments. Peace and quiet in the camp are mandatory from 23:00 to 07:00.
- Afternoon quiet-time lasts from 13:00 to 15:00. Failure to comply with this point of order denies the possibility of further stay in the camp.
- Campers who arrive after 11 pm or return in the late hours, are accommodated in the camp parking lot with prior notice at the camp reception.
- The maximum speed of vehicles through the camp is 20 km / h. Pedestrians in the camp have an advantage over traffic vehicles.

PROTECTION AGAINST FIRE

- Smoking inside the accommodation units is not allowed.
- The camp is equipped with fire extinguishing equipment and means, which must be used by all campers and firefighting intervention teams.
- Outdoor fires are prohibited by law due to the danger of fire, and barbecues are allowed only in the designated common area in the camp.
- It is forbidden to bring flammable fuels, explosives, etc. into the camp.
- In the event of a fire in the camp or in its immediate vicinity, it is the duty of the camper to respond to the organized extinguishing.

OTHER RULES

- Pet owners are required to register their pets at the reception along with a vaccination card. Pet owners are obliged to keep dogs on a leash, and to keep them tethered in the area where they are staying. The urination performed by

pets is the responsibility of the owners. Failure to comply with this point is subject to monetary sanctions.

- Visits are allowed only in case of proper registration at the entrance - reception. For a short stay in the camp, visitors are required to leave a valid identity document at the entrance, which we return when leaving the camp.
- Various damages, malfunctions of installations and equipment and any non-compliance with the house rules in the camp, the camper reports to the staff of the camp reception.

CONSEQUENCES OF NOT FOLLOWING OF THE CAMP HOUSE RULES

The camper is obliged to comply with all the rules provisions of the camp's house rules.

- If it is established that the house rules have not been complied with, the Camp Administration may cancel the accommodation in the camp for the camper who does not respect the rules.
- In cases of cancellation of accommodation, the camper is obliged to pay a compensation for the damage.

For all other information, please contact the camp reception.

We wish you a pleasant stay at Camp Terra Park Phalaris.

CAMP MANAGEMENT